

# DIVER: 2021 Best in KLAS for Healthcare Analytics for 9th time!

Diver is widely used in the Irish Health services for dashboards, reporting and analytics. Over 1,000 users in 39 Hospitals, Labs and Clinics use these highly efficient and user-friendly tools



Dimensional Insight, the Diver Platform owner, a data management and analytics solution, was ranked the #1 vendor in business intelligence and analytics in KLAS Research “2021 Best in KLAS: Software & Services” report. Dimensional Insight has achieved Best in KLAS status in the segment for an astounding 9 of 10 years (2010, 2011, 2012, 2014, 2015, 2016, 2019, 2020 and now 2021).

The Best in KLAS report ranks healthcare IT software and services vendors across numerous market segments. This report is a recognition of outstanding efforts to help healthcare organizations in their quest to deliver quality patient care.

The Best in KLAS designation is awarded only in those software and services market segments that have the broadest operational and clinical impact on healthcare organizations. It contains two types of awards for various healthcare IT markets: the Best in KLAS award and the Category Leader award. In addition to a numerical score for each vendor in the report, KLAS also grades vendors in six areas – culture, loyalty, operations, product, relationship, and value, and Dimensional Insight was graded A+ in culture, an A in loyalty, an A- in operations, an A- in product, an A in relationship, and an A- in value.



“Dimensional Insight is simply the best when it comes to working with our customers to improve outcomes and delivering new technology to drive that change,” says Kathy Sucich, director of healthcare marketing at Dimensional Insight. “The awards are a reflection of our organization’s laser-

focus on customer success.”

Dimensional Insight scored the highest and bested a field of seven big-brand business intelligence and analytics vendors, and in the process, achieved an annual score of 92.0. Please see the following link to download the full KLAS report – <https://www.healthcare.dimins.com/awards/klas-2021/>



“Providers and payers demand better performance, usability, and interoperability from their vendor partners every year. Best in KLAS winners set the standard of excellence in their market segment.

Earning a Best in KLAS award should both excite and humble the recipients. It serves as a signal to providers that they should expect only the best from the winning vendors” says Adam Gale, president of KLAS.

For more information on what’s happening in Ireland see <http://bit.ly/MXHD2010> or contact the Marketing team.